

# How to view a copy of a member dental identification (ID) card

What happens if a new Humana member needs to pick up a prescription or visit the dentist's office and hasn't yet received a member ID card?

Members will have access to view and print their dental ID cards via the website or mobile app within 10 working days of enrollment.

Here's how:

- Go to [Humana.com](https://www.humana.com) and log in/register for MyHumana
- Click “**Access your ID Card**” under **Tools & forms** in the lower right of your MyHumana home page or in the page's footer under **Tools & Resources**.
- A new window will appear with links to the ID Card or Proof of Coverage.
- Print if desired.

If your company contact hasn't received a group number and/or an employee is not yet “active” in Humana's system, the employee should inform the provider about the change in carriers, and ask to delay billing. An employee who is required to pay for services up-front can submit a detailed receipt from the provider to Humana for possible coverage consideration. Call Customer Care at 1-866-4ASSIST (1-866-427-7478) for more information.

The screenshot displays the MyHumana website interface. At the top, the 'MyHumana' logo is on the left, and links for 'Member Support', 'Español', 'Account & Settings', and 'Sign out' are on the right. Below the logo, there are tabs for 'Coverage, Claims & Spending', 'Get Healthy', and 'Earn Rewards'. A 'Welcome, Theresa' message is shown next to a 'Silver status' badge indicating '2,306 Vitality Points™ until Gold'. A 'Send & view messages' link is present. On the right, there are icons for a calendar, a shield, and a pharmacy symbol, along with a 'Communication Center' link. The main content area is titled 'Your active coverage' and includes a 'View all plans' link. Below this, there are four boxes for 'Medical', 'Dental', 'Pharmacy', and 'Vision'. The 'Dental' box has a link to 'View dental claims'. To the right of these boxes, there are sections for 'Spending accounts' (showing a 'Health Savings Account (HSA)' with a balance of \$170.81), 'Find a doctor' (with a search bar and 'Go' button), and 'Tools & forms'. The 'Tools & forms' section has a list of links, with 'Access your ID Card' highlighted by a yellow circle and an arrow. At the bottom, there is a 'Humana' footer with a 'Have questions? Contact us' link and a 'MyHumana Tutorial' link. The footer also contains a grid of links under four categories: 'Account & Settings', 'Health & Wellness', 'Tools & Resources', and 'Member Support'. The 'Tools & Resources' category has 'Access your ID Card' highlighted by a yellow circle and an arrow.